

Service Dog Accessibility Policy

To our valued patients,

Due to specific medical conditions of our healthcare staff, direct contact with dogs, including service animals, is restricted within our facility. We understand the essential role that service animals play in providing assistance to their handlers. Thus, to ensure the accessibility and convenience of all our patients, we have developed an Alternative Accessibility Plan.

Alternative Accessibility Plan:

1. **Patient Notification:** We kindly ask patients who require service animals to inform our front desk or booking staff in advance. This allows us to make the necessary arrangements for your visit.
2. **Designated Waiting Area:** A special waiting area will be provided for patients with service animals to ensure comfort for both the animal and the patient.
3. **Assistance:** Our staff will be available to assist and guide patients without their service animals, if necessary, during their visit.
4. **Service Animal Care:** If the service animal needs to be temporarily separated from the patient during a procedure, our staff will guide you through the process to ensure the animal's comfort.

We deeply appreciate your understanding and cooperation in this matter. Our primary goal is to ensure the safety and comfort of all our patients, staff, and service animals. If you have any questions or require further accommodations, please do not hesitate to reach out to our staff.